e la carte

additional services

NOW AVAILABLE AT AGGRESSIVE PRICING

Additional Support Services
not currently included in your support agreement

Form changes / Updates	$50 per Form
New mDTM Form Creations	$300 per Form
New eDS Self-Service Fillable Forms & Templates Creation	$100 per Form
Package Changes / New Package Creation	$300 per Package
Statement Changes / New Statement Type*	$750 per Statement Type
Data Transfer / FTP Support Services	$50 per Incident
eDOC Application Installation	$125 per PC
Log File Purging	$50 per Incident
Hardware Driver Installation	$50 per Device
Table Creation	$50 per Table
Restoration of Items Deleted in Error	$175 per Hour, 1 Hour minimum
PHP Updates	$125 per Server / Update
DR Test Assistance	$175 per Hour
MySQL Server Optimization	$250 per Request
Update of eDOC Application	Custom Pricing
MySQL Updates	Custom Pricing
Server Migrations	Custom Pricing

*Programming charges may incur additional fees.

Dedicated to the highest level of client service, eDOC Innovations' historical 85% same day resolution rate speaks for itself and is highly rated among our owners and peers.

Additionally, we can manage your eDOC application releases, system databases, upgrades and maintenance tasks to keep your system running at optimal performance, which is key to your ongoing success.

Contact your Account Manager for more information.
800.425.7766 Option 2